



Hummingbirds Parents and Carers as Partners Policy

At Hummingbirds Nursery we welcome all parents as partners and support a two-way sharing of information that helps establish trust and understanding. We are committed to supporting parents in an open and sensitive manner and include them as an integral part of the care and early learning team within the Nursery. Working together ensures we can meet the individual needs of the family and child and provide the highest quality of care and education.

We encourage parents to support and share information about their children's learning and development at home so that we can work in partnership to ensure that the child receives the best experiences and opportunities whilst at Hummingbirds. The key person system ensures all practitioners use effective, targeted strategies and interventions to support learning that match most children's individual needs.

Our policy is to:

- Recognise and support parents as their child's first and most important educators and to welcome them into the life of the Nursery.
- Generate confidence and encourage parents to trust their own instincts and judgement regarding their own child.
- Welcome all parents into the Nursery at any time and provide an area where parents can speak confidentially with us as required.
- Ensure Nursery documentation and communications are provided in different formats to suit each parent's needs, e.g., multi-lingual, electronic communications.
- Ensure that all parents are aware of the Nursery's policies and procedures.
- Maintain regular contact with parents to help us to build a secure and beneficial working relationship for their children.
- Support parents in their own continuing education and personal development including helping them to develop their parenting skills and inform them of relevant conferences, workshops and training, where required.
- Create opportunities for parents to talk to other adults in a secure and supportive environment through such activities as open days, celebrations and parents' evenings. Inform parents about the range and type of activities and experiences provided for children, the daily routines of the setting, the types of food and drinks provided for children and events through regularly posted news on their Blossom App.
- Operate a key person system to enable parents to establish a close, working relationship with a named practitioner and to support two-way information sharing about each child's individual needs both in Nursery and at home. Parents are given the name of the key person of their child and their role when the child starts and updates as they transition through the setting.

- Inform parents on a regular basis about their child’s progress and involve them in shared record keeping. Parents’ evenings are held at least once a year. The Nursery consults with parents about the times of meetings to avoid excluding anyone.
- Actively encourage parents to contribute to children’s learning through sharing observations, interests and experiences from home. This may be verbally, sharing photographs or in written form. Usually this is done via our Blossom App.
- Agree the best communication method with parents e.g., email, face-to-face, telephone and share information about the child’s day, e.g., food eaten, activities, sleep times etc.
- Consider and discuss all suggestions from parents concerning the care and early learning of their child and Nursery operation.
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- Inform all parents of the systems for registering queries, compliments, complaints or suggestions, and to check that these systems are understood by parents.
- Make sure all parents have access to our written complaints procedure.
- Share information about the Early Years Foundation Stage, young children's learning in the Nursery, how parents can further support learning at home and where they can access further information.
- Provide a written contract between the parent(s) and the Nursery regarding conditions of acceptance and arrangements for payment.
- Respect the family’s religious and cultural backgrounds and beliefs and accommodate any special requirements wherever possible and practical to do so.
- Inform parents how theNursery supports children with special educational needs and disabilities.

This policy was adopted on	Signed on behalf of the nursery	Date for review
18.04.2022		18.04.2023
Reviewed by Sharon Rose 8.9.23		